

April 21, 2020

To our DB Roberts Customers, Suppliers and Partners:

One month ago, when we issued our first Coronavirus pandemic statement, there were significant concerns and uncertainties about what was ahead. We have adapted to our new environment and have been firmly moving forward – continuing to fulfill orders and prioritizing and expediting orders for customers in critical manufacturing.

DB Roberts is an essential business, as are many of our customers, and we will remain open. We wanted to share with you a few of our long-standing ideals that have benefitted our customers during this time:

- **Our employees are our family.** The steps we have taken to ensure our employees' health and safety continue to be successful and maintaining these on an ongoing basis is our top priority.
- **Unparalleled inventory levels.** We have always maintained strong inventory levels and our customers are benefitting from this now more than ever.
- **Supplier relationships.** The relationships we have with our suppliers are long-standing and robust. We work directly with suppliers for any parts that aren't readily available in our inventory.
- **Strategic distribution centers.** Stock in distribution centers across North America allows us to be nimble in our responses across the country.

You can always connect with us using your preferred method, but keep in mind placing orders on our estore at <https://estore.dbroberts.com> or emailing us may be the most efficient way to reach us. If your account is not already set up on our estore, registration is easy, and you will be able to place orders online as soon as the next day.

We're all facing this new challenge together and as your trusted fastener distributor, our goal is to limit any disruption to your business. Please reach out to your representative with any questions, to get quotes and place orders – or just to say hi!

Sincerely,

Your DB Roberts Team